

TITCH TOURS (PTY) LTD : TERMS & CONDITIONS

(TO BE READ IN CONJUNCTION WITH THE TITCH TOURS' BOOKING FORM)

1. **Accommodation:** Basic hotel and tent accommodation in Ethiopia.
2. **Airline Clause:** The carrier(s) concerned will not be held responsible for any act, omission or event during the time the passengers are not aboard the aircraft or conveyance. The passenger ticket in use by the airline concerned, when issued shall constitute the sole contract between the airline(s) concerned and the purchaser of this tour and/or the passengers.
3. **Baggage:** One piece of luggage per person not exceeding 20 kilograms (on an exceptional basis this may be increased to 23 kilograms) plus one piece of cabin luggage/carry-on, not exceeding a total length of 115cm.
4. **Cancellation:**
 - 4.1 All cancellations **must be made in writing**. Titch Tours reserves the right to claim all or a portion of the fares paid by passenger(s) who cancel(s) reservations.
 - 4.2 In accordance with standard procedures adopted by tour operators worldwide, **Titch Tours reserves the right to cancel the tour prior to departure without any further liability to Titch Tours**, other than making an appropriate refund, at the discretion of Titch Tours, of amounts paid to Titch Tours in respect of the tour.
5. **Fares/Flights:** The tours are generally costed excluding international airfares. Accordingly Titch Tours recommends the air carrier, according to the destination of the tour, based on convenience of the flights/connections recommended and competitive pricing.
6. **Gratuities:** Tips for personal services are not included. Tips for the guides and drivers are not obligatory, but are customary and are left to the discretion of the travellers; ideally these are collected by the tour leader at the beginning of the tour.
7. **Insurance:** Comprehensive insurance cover is strongly recommended and is obtainable through Titch Tours, which constitutes an additional expense.
8. **Itinerary:** The itinerary is subject to alteration, without notice, where necessary, according to the conditions en route.
9. **Liabilities:** Titch Tours, its employees, the Tour Operators and/or their agents, in making arrangements for the tour, act as agents only and on condition that they shall not be held liable for injury, damage or any loss arising in respect of their services. Participation in the tour is strictly undertaken at the traveller's own risk. Titch Tours warrants that whilst it will use its reasonable endeavours to ensure that the services are carried out timeously, and accordingly it cannot warrant such services and cannot be held liable for any claims of whatsoever nature by any person whosoever, arising directly or indirectly out of, or in consequence of its services.
10. **Not included in tour price: The tour specifically excludes all entertainment not shown in the itinerary, insurance cover, flights/fares, gratuities, meals or food purchased over and above the tour menus, morning and afternoon teas, beverages, wines, spirits, laundry, optional tours, additional portorage, telephone calls or any other incidental expense etc.**
11. **Passport and Visas:** Travellers will be advised of visa requirements, if any, in relation to the destination(s) of the tour. Travellers are furthermore requested to ensure that their passports are valid for at least 6 months after the end of the tour, and that there are a minimum of 2 (two) blank and consecutive pages in the passport still unused for the purpose of applying for a visa, if required.
12. **Payment:** A deposit of R5000 is required at the time of booking. The cost of the tour in question will be based on the advertised minimum full-paying passengers. In the event that less than the minimum number of full-paying passengers are on the tour, the tour cost may change, in which event the traveller will be entitled to withdraw from the tour if desired, and will be refunded any monies paid for the tour, provided the payment for the tour has not already been remitted to the destination country/countries in question.

Name: Titch Tours
Bank: Nedbank
Branch: Business Southern Peninsula
Branch No: 123-209
Account No: 1232-012475
Swift No: NEDSZAJJ
13. **Indemnity: Titch Tours, its employees, tour operators and/or their agents are indemnified from any liability in making arrangements for the tour and Titch Tours, its employees, tour operators and/or their agents will not be liable for injury, damage or any loss which may be occasioned by carrying out the arrangements of the tour or otherwise in connection therewith.**



ETHIOPIA JANUARY 2017 BOOKING FORM

16 January – 01 February 2017

Please complete this booking form and return it with your deposit of R5000 and photo-copy of your passport to **TITCH TOURS**

NAME AS PER PASSPORT:				TITLE:			
NAME YOU WISH TO BE CALLED:			MAIDEN NAME (IF APPLICABLE):				
ADDRESS:							
TELEPHONE:		HOME:		WORK:		CELL:	
FAX:		EMAIL:					
NATIONALITY:				ID NO:			
PASSPORT No				DATE OF BIRTH:			
DATE OF ISSUE:				DATE OF EXPIRY:			
ALT PASSPORT No				NATIONALITY:			
DATE OF ISSUE:				DATE OF EXPIRY:			
IF YOU HAVE TWO PASSPORTS, WHICH ONE WILL YOU BE TRAVELLING ON:							
SMOKING:		YES <input type="checkbox"/>		NO <input type="checkbox"/>		SPECIAL MEAL REQUESTS:	
SEATING REQUEST (ON FLIGHT):							
Please note that we can only request your choice of seating and cannot confirm it.							
ACCOMMODATION - I WOULD LIKE TO SHARE WITH:						SINGLE <input type="checkbox"/>	
In the case of passengers travelling alone who wish to share twin accommodation, we endeavour to fulfil these requests. However, should this not be possible, a single room supplement will be payable.							
NAME OF NEXT OF KIN /FRIEND:				RELATIONSHIP:			
ADDRESS:		TEL:		EMAIL:			
I enclose my cheque for the deposit of R5000 (or will do so, or have done so by EFT) to secure a place on the tour. Furthermore I confirm I have read, understood and accept the TERMS & CONDITIONS (as overleaf) of travelling on tour with Titch Tours. I also note that the balance of the cost of the tour is payable 6 weeks before departure, costed January 2016, based on 15 full paying passengers.							
SIGNED this.....day of.....2016				SIGNATURE			
METHOD OF PAYMENT: Tick applicable one							
AIR TICKET: Bank Transfer <input type="checkbox"/> Cheque <input type="checkbox"/>							
Credit Card <input type="checkbox"/> No. _____ Expiry Date: _____ 3 Digit Code: _____							
Card Type: _____ Bank Name: _____							
LAND & DEPOSIT (NO CREDIT CARD): Bank Transfer <input type="checkbox"/> Cheque <input type="checkbox"/>							
<u>BANK DETAILS:</u>		Name: Titch Tours		Branch No.: 123209			
		Bank: Nedbank		Account No.: 1232012475			
		Branch: Business Southern Peninsula					
OFFICE: 1 Park Road, Gardens, Cape Town, 8001, South Africa TELEPHONE: 021 426 5809 FAX: 021 426 5721 DIRECTORS: Michael Johnson & Mandi Aliverti PROPRIETOR: TITCH TOURS (PTY) LTD • REGISTRATION NO.1998/018943/07							